

# HOW DOES SYNCRO INTEGRATE WITH GOOGLE VOICE AND WHAT ARE THE BENEFITS

Here at SYNCRO we're all about innovation, and what's more innovative than adding a new feature to integrate with the most popular and powerful tech company in the world? Learn more about how SYNCRO + Google Voice can benefit your business below.

## GOOGLE VOICE + GOOGLE HANGOUTS



### WHAT IS GOOGLE VOICE?

Google Voice is a voiceover IP service that allows users to make calls and send SMS messages from an easy to use interface, fully integrated with Google's suite of services. When coupled with SYNCRO you create an incredibly powerful communication system for your website.



### DOES GOOGLE VOICE WORK WITH HANGOUTS?

Google Voice has its own app that allows you to do many cool things, but if you want your chats to come in via Google Hangouts, not a problem. Simply enable this as a feature in Google Voice, and now your live chat inquiries will come in via Google Hangout's as well.

## HOW TO SETUP GOOGLE VOICE

1

On your computer go to [voice.google.com](http://voice.google.com).

If you using your cell phone, download the Google Voice app from the Google Play Store (for Android) or App Store (for iPhone).

2

Sign into your Google account.

If you do not have an existing google account you'll need to sign up.

3

After reviewing the Terms of Service and Privacy Policy, tap "Continue".

4

Search by city or area code for a number. Voice doesn't offer 1-800 numbers.

If there aren't any numbers available in the area you want, try somewhere nearby.

5

Next to the number you want, click Select. Follow the instructions.

After setting up Voice, you can link another phone number.

# HOW MUCH DOES GOOGLE VOICE COST?



Google Voice is free.



To register a Google Voice number in Canada the cost is \$30/mo.



Google is unlocking more and more locations all over the world every single day. Check back for regular updates on availability in your area.

## CONNECTING GOOGLE VOICE TO SYNCRO

Now that you have registered your Google Voice number, let's connect it to SYNCRO in 3 easy steps.



Log into your SYNCRO account at [www.syncrowebchat.com](http://www.syncrowebchat.com)



Click on "My Site(s)" in the top menu, and then click on the "Settings" tab.

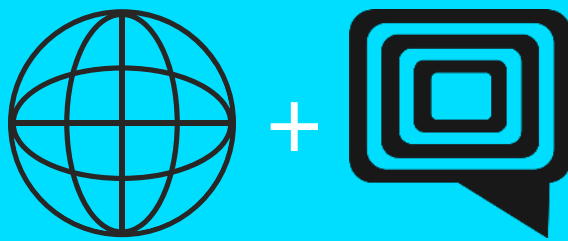


In the "General" tab scroll down to the "Texting Phone Number" field, and enter your Google Voice number.

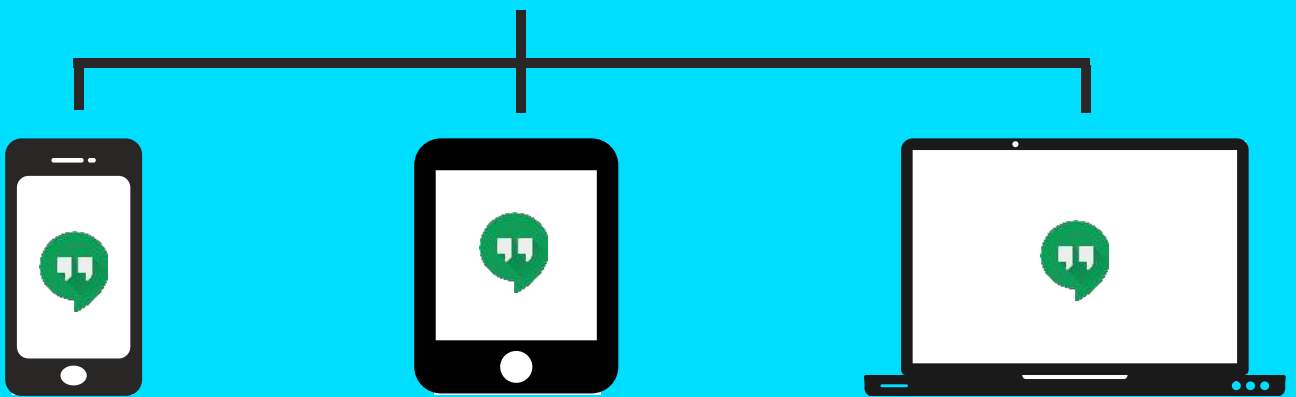


### EASY AS 1,2,3

## HOW IT WORKS



A customer starts a chat.

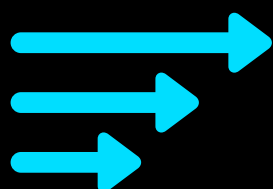


The chat is sent simultaneously to all of your devices instantly.



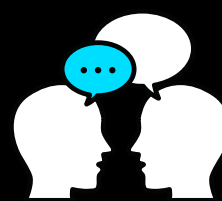
You are able to respond at your convenience from any device, anywhere.

# WHAT ARE THE KEY BENEFITS OF SYNCRO + GOOGLE VOICE



## SIMULTANEOUS

When you receive a chat request through SYNCRO you will receive the request instantaneously on all of your favourite devices. SYNCRO works on all desktops, laptops, tablets and mobile phones.



## FULLY INTEGRATED

If you are already integrated and using Google as your business service platform, SYNCRO will now add a new dimension to how you can communicate with your customers.



## DESKTOP + MOBILE CAPABLE

With a Google Voice integration you can easily chat with your customers from the comfort of your desktop or your mobile phone.



## ANONYMOUS

Using Google Voice with SYNCRO is an incredible way to easily add new numbers to your business that you might want to remain private from your current sales and support channels.

## CLIENT TESTIMONIALS

Read some live chat software reviews from some of our great SYNCRO clients, who have seen the amazing increase in lead generation due to using SYNCRO.

“

I can't believe how easy SYNCRO was to use from my standpoint and more importantly the people trying to contact me. It's opened up communication between my customers and my website and made it a much more personal form of communication than my old contact form. Possibly the best part is that I don't have to be in my office at all to engage with my website leads.

Derek Martin – Realtor :: RE/MAX

”

“

I was a bit skeptical about signing up because we are located in Australia, and I wasn't sure it would work. I had their team purchase a local number and now all of my chats seem like they are local. It's absolutely incredible, and best of all I can chat with my customers from the beach! Amazing.

George Williams

”



We offer phone support during business hours. Give us a call at + 1 250 763 9453



You can also contact us via email at [syncro@atomic55.net](mailto:syncro@atomic55.net) or submit a contact request on our website.



The best way to contact us would be through our live chat to SMS tool, SYNCRO.